

Partnership with Parents and Carers

Grass Roots Nursery Group: Working in Partnership with Parents

Purpose

To outline the procedures for fostering strong, collaborative partnerships with parents and carers. We believe that children receive the best possible care and education when nursery staff and families work closely together.

Our Values: Why We Prioritise Partnerships

At Grass Roots, we **deeply value our parent partnerships**. We believe that parents and carers are a child's first and most enduring educators. By working together as equal partners, we create a supportive environment that empowers families and ensures every child reaches their full potential.

Key Principles

- **Collaborative Approach:** We foster a culture where parents and staff work hand-in-hand.
- **Open Communication:** We prioritise honest, transparent, and professional dialogue to build lasting trust.
- **Individualised Support:** We provide tailored resources to meet the specific needs of every family.
- **Parent Empowerment:** We encourage parents to be active, influential participants in nursery life.

Procedures

Building Our Community

We are committed to making every family feel welcome and included from day one. To help you build a support network, we offer:

- **Weekend Socials:** Opportunities for parents to connect with other nursery families outside of standard working hours.
- **Stay and Play Sessions:** Regular invitations for parents to join in with nursery activities and experience their child's learning environment first-hand.
- **Inclusive Events:** A variety of activities designed to bring our diverse community together.

Communication and Information Sharing

- **The Key Person System:** Every child is assigned a Key Person who acts as the primary point of contact for the family, building a strong, consistent relationship.
- **Information Exchange:** We use the **Family app**, newsletters, and face-to-face chats to keep you updated.
- **Essential Records:** Parents receive and complete all necessary registration, healthcare, and weaning forms prior to their child's start date.

Tracking Progress

- **Parent Meetings:** We hold regular, scheduled meetings to discuss your child's development and achievements.
- **Flexible Scheduling:** We ensure these meetings are held at times that are convenient for working parents and carers.
- **Access to Records:** Parents have full access to nursery policies and their child's progress data at all times.

Feedback, Policy Changes, and Professionalism

We **always welcome your feedback**. We view your suggestions as a vital tool for growth.

- **Active Evolution:** We are committed to regularly evaluating our practices and we are more than happy to

change our policies and procedures based on parent feedback to better serve our families.

- **Professional Boundaries:** To ensure transparency, all communication must take place via official nursery channels. Staff are advised not to accept personal friend requests from parents.
- **Pre-existing Relationships:** Any personal connections between staff and families must be disclosed to management to ensure clear boundaries are maintained.

Diversity and Inclusion

We hold a deep respect for the cultural, religious, and linguistic diversity of our families. We make reasonable adjustments to ensure our communication is accessible to everyone, including those with disabilities

By following these procedures, we aim to foster strong and collaborative partnerships with parents/carers, ensuring that children receive the best possible care and education.